

Emiliya I., a former TLC client

“Thank you very much for my fine volunteer. Since we began to speak by phone, I understand and speak English much better than before. Now I am not afraid when the telephone rings and I hear English spoken.”



Jewish Board of Family and Children's Services

At **JBFCs**, we believe that each of us— all of us— must take care of one another. This is our philosophy. Our compass. And, with it, we have become one of the largest and most respected mental health and social service nonprofit organizations in the country. Through a comprehensive range of community-based programs, residential facilities and day-treatment centers, we serve more than 65,000 New Yorkers annually from all religious, ethnic and economic backgrounds. At the heart of **JBFCs** are nearly 2,000 professionals who serve with commitment and compassion; social workers, psychologists, psychiatrists, a cadre of clinical support personnel, and thousands of volunteers.

Anthony Mann
President

Paul Levine
Executive Vice President and CEO

Jamie Bloom
Director, Volunteer Services

VOLUNTEERS BRIGHTEN LIVES EVERY DAY...
PLEASE JOIN US AND TAKE THE TIME TO CARE.
TELEPHONE LANGUAGE COMPANION (TLC)

IS ONE OF MANY JBFCs
VOLUNTEER OPPORTUNITIES

Visit us at www.jbfc.org/volunteer or call
(212) 632-4687

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Volunteer Services

Jewish Board of Family
and Children's Services

Telephone Language Companion (TLC)



**Help new émigrés improve
their English!**

a beneficiary of
UJA Federation
of New York

....make a difference!

...change a life!

Become a TLC volunteer

Help new émigrés practice and improve their conversational English skills so they can find employment and adjust to their new country.

What do TLC volunteers do?

TLC Volunteers call their assigned partner three times a week for 5 to 15 minutes per call. Both the volunteer and client make an initial three-month commitment.

TLC Volunteers engage their partners in conversation on anything of interest including movies, books and sports. They may also discuss past experiences and their new lives in the United States.

The volunteer's role is not to instruct, but rather to give their immigrant partner the opportunity to practice English and increase their confidence!



A continuing commitment

After completing three months, TLC Volunteers may continue to call their partners on an occasional basis or may choose to take on a new partner.



Who are our clients?

Our clients are new émigrés who have a basic English vocabulary but need to practice their conversational skills to feel more comfortable speaking English.

Many are educated professionals who have lived in the United States for two years or less. Our clients come from all parts of the Former Soviet Union and other countries as well.

...volunteer today!



How do I volunteer?

It's easy!

- **Just contact the TLC Coordinator!**
- **Complete the application process!**
- **Attend individual or group training!**

For more information contact:

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